

# FronteraSky



## Executive Lifestyle

With FronteraSky White Glove  
Services Program



# FronteraSky White Glove Services Program

Whether requesting an aircraft for an intercontinental business trip with multiple destinations or a quaint, romantic weekend away, FronteraSky outclasses the competition in all aspects of customer service. Our private charter consultants will lead you through the entire charter booking process, attend to all your requests, anticipate future needs and offer personalized service.

'White glove' has always been a symbol of luxurious service and elegance. FronteraSky provides our clients with the most exclusive spectrum of White Glove Services that include seamless travel arrangements, catering, including special meal and beverage requests, airport meet and greet welcoming services, limousine chauffeur services to your intermediate or final destination, personal close protection bodyguards, exclusive accommodation booking, butler, shopping assistant and concierge services, branded goods door-to-door delivery, helicopter and yacht reservation, exclusive access to golf clubs, wellness and recreation facilities and much more to create an unforgettable traveling experience.

Guided by global health and safety recommendations, our White

Glove Service assistants are keeping the distance without being far away.

- While performing their duties, FronteraSky White Glove Service assistants wear the mask, face shield and gloves when welcoming you
- The distance of two meters is respected
- Enhanced cleaning and disinfection procedures are constantly implemented in the aircrafts, vehicles, yachts and helicopters

Nevertheless, we remain attentive and on hand to craft wonderful moments for each and every one of you. FronteraSky White Glove Service assistants will be near to help you unwind and relax while feeling safe and taken care of.

If you are planning a family getaway to a tropical island or a long-range business journey, contact one of our representatives to experience the trip that transforms the destination with FronteraSky.



## Exclusive Catering on Board

Dining on board the private jet is one of the highlights of the business aviation experience. The objective of our team is to meet your gourmet expectations and do it as efficiently as possible. FronteraSky partners with top star restaurants and chefs all over the globe. The purpose of FronteraSky's VIP catering is to highlight the bespoke atmosphere of your journey by providing the option of selecting an exclusive on board menu according to your preferences.

VIP catering menu on board of the private jet has no limitations. FronteraSky team listens to the most demanding requests of our passengers and delivers the menu prepared with care and love to each of our clients. Whether it is a surprise birthday cake, your favorite black caviar matched with a bottle of champagne,

or sandwiches with Nutella and strawberries on gluten-free bread for your children, FronteraSky has you covered!

We create the atmosphere of the restaurant above the clouds where world famous sky chefs are following rare recipes perfectly combined with traditional notes and modern nuances. A wide selection of global cuisine is offered, including vegetarian, gluten-free, kosher, halal, low calorie, and special meals for children. After the necessary processing, the dishes are delivered to your private jet following the protocol of extensive safety and cleanliness in order to retain the flawless flavor qualities and impeccable restaurant look. Place your order and we will do our best to deliver it on board.

# VIP/VVIP Airport Meet and Greet



## \*On Arrival:

The guest is greeted by the personal assistant at the point of arrival and accompanied by the limousine driver to the VIP executive lounge of the airport in case the immigration formalities cannot be completed inside your private chartered jet. The executive lounge on arrival is a beautiful suite, where our passenger is offered drinks while the concierge is taking care of passport control and luggage. If the customs officers or immigration officials have any additional questions, the process will be completed at the VIP lounge room. Then the passenger is escorted by the chauffeur who is waiting at the entrance to the VIP lounge. The luggage porter will take extensive care of the valuable belongings and load your premium vehicle to deliver the suitcases to your preferred accommodation.

## \*On Departure:

Our professional chauffeur will pick you up at your location in a premium vehicle and will take care of the luggage. The passenger will arrive at the airport and will be escorted to the terminal and lounge that accommodates the VIP passengers of the private charter flights. The exclusive menu of beverages, fine spirits, and delicacies will be offered while the immigration formalities are completed and the luggage is loaded on the private jet. After the announcement of boarding the flight, a limousine takes our VIP passenger right to the plane ramp and

the personal assistant will be wishing a pleasant journey with FronteraSky.

**\*The accessibility of the full Meet and Greet service varies from the points of departure and arrival according to the local government regulations and airport facilities.**





# Bodyguard and Close Protection Services

FronteraSky provides professional bodyguard services and close protection as a part of our White Glove Service. We are ready to provide personal protection for our clients on a permanent or temporary basis. Politicians, business leaders, representatives of show business, and people who are simply concerned about their safety under certain circumstances are amongst our clients.

## Bodyguard

A personal bodyguard is a highly trained professional, with practical combat experience or experience of working in special units. The main quality of the close protection specialist is not only impeccable physical training, but also the ability to quickly analyze the situation, assess the level of threat and make the right decision that will ensure the safety of the principal. An experienced personal bodyguard is always on the alert, constantly assessing the inherent risks, and defining the course of action in case a threat is identified.

Professional bodyguards are able to provide close protection in all sorts of conditions and situations i.e. working ahead of schedule and mitigating risks in advance.

Close protection professionals, carefully selected by our partner companies worldwide, not only provide protection in extreme situations, but also guarantee peace of mind and the safety of your loved ones.

- Close protection escort during a trip abroad. The possible risks for the client are closely investigated and analyzed by the professional bilingual bodyguard who accompanies the client during the trip in another country.
- Bodyguard drivers are in great demand among our VIP clients. Close protection drivers with experience in security services as well as armored vehicles can be provided as a part of our White Glove services at the client's request.
- Bilingual close protection for foreign clients. FronteraSky provides the services of bodyguards who speak foreign languages at intermediate to advanced levels.
- Child close protection. The responsibilities of the bodyguard include escorting children during the trip, transferring them to/from the airport or full schedule security services by request of the client.



## Luxury Accommodation Reservation

FronteraSky's White Glove Service Program provides our VIP and VVIP clients with instant access to a luxurious lifestyle that follows the most demanding requirements. We aim to meet your exact expectations of a unique journey, starting from booking the private jet for you, to bringing your dream escapade to life.

Booking a villa by the sea, a penthouse to enjoy the dynamic skyline, or an exclusive chalet in your favorite ski resort is our specialty! The butler and chef provided by FronteraSky's White Glove Services Program will create an additional chic atmosphere at home away from home at your request.

We offer an extensive worldwide database of exclusive accommodation in the most picturesque locations to complete your private charter journey with FronteraSky. Many villas are located near world-famous golf clubs and exclusive spa resorts, popular wine tasting destinations and premium boutiques. The penthouses and the interior as well as the concierge services

are selected by our dedicated team according to the latest trends of the VIP hospitality world. Whether you are looking for a chalet, idyllic chateau for a special event, or sprawling urban suite, FronteraSky White Glove Program experts are always ready to tailor your stay through a network of global partners. Private jet flights with FronteraSky give flexibility to discover remote or unique destinations not available on regular scheduled routes. Luxury accommodations are chosen with the utmost care and attention to detail and meet the highest quality standards, ensuring our clients' comfort, security, and privacy at all times.

All you need is to decide on your destination and contact one of our private charter consultants, and FronteraSky will arrange every element of your exclusive itinerary, ensuring that the most memorable experiences of your vacation or business trip go flawlessly!



## Golf Reservation

Golf, similar to business, is a game that is played in an environment where the solutions and strategies for achieving the goals might not be obvious, but there is always a way to win. It involves a lot of time not golfing. It creates opportunities to talk, show solid discipline, demonstrate strong mental ability to overcome mistakes, and improve the technique leading to success.

One of the most important points is that good golfers read their opponents, remain calm under pressure, and extend their confidence as business associates beyond the comfort-zone of the corporate setting.

Whether you want to continue negotiations in a pleasant atmosphere, conducive to a positive outcome, improve the sense of team building with colleagues in an informal setting, or enjoy the beautiful course with your family and friends, FronteraSky's White Glove Services Program consultants are ready to assist you with the booking of world-famous golf courses in exclusive locations all over the globe.

**Golf with FronteraSky White Glove Services Program brings you:**

- Exclusive Locations Worldwide
- The most Comfortable Training Zones

- Modern Equipment that Matches the Latest Golf Trends
- Highly Experienced Instructors
- Access to Golf Schools Including Private Golf Lessons for Juniors
- Executive Atmosphere at Elegant Club Houses
- Customized Tours to Golf Museums

### Golf lessons for children with FronteraSky White Glove Services Program

Any child can learn how to play golf. Thanks to their incredible learnability, children and teens show amazing results in a short time. In addition to practicing golf techniques, juniors are introduced to the history and traditions of the game and study the subtleties of etiquette and dress code.

Contact FronteraSky's team for more details and we will book the right golf course for you!



# Helicopter Reservation

Using private aviation is a convenient travel option that saves time. Our company has made private helicopter rental more affordable and easier than ever. FronteraSky is a professional private aviation booking platform with access to over 5000 companies worldwide that provides the services of helicopter reservation and private jet flights. We offer domestic flights and international trips with full support for each journey. Private helicopter transfer with FronteraSky comes with a guarantee of comfort, safety and the unforgettable experience of a panoramic flight.

## When is it convenient to use a helicopter?

- Business trip, airport transfer of the employees to particular location of the conference or business meeting
- Helicopter flight on tourist routes
- Private helicopter flight to exclusive hunting or fishing locations
- Medical evacuation from remote locations
- Patrolling and guarding territories
- Aerial photography and video shooting
- Mountain Tourism In recent years, the popularity of extreme heli-skiing has been growing. Private helicopters take our VIP passengers to the most exclusive areas of skiing and snowboarding to experience the descent along the beautiful slopes of the mountains

## Benefits of helicopter reservation service with FronteraSky

- FronteraSky private helicopter flights provide a comfortable trip with professional crews for personal and corporate purposes: intercity flights, airport business transfers, helicopter trips to the mountains and remote areas. In some cases, helicopter charter remains the only way to get to the right place. The helicopter has many advantages over the car
- Available routes of any complexity and range
- Up to six passengers onboard in one trip
- One of the biggest selections of private helicopters charter options worldwide, - helicopters with different capacities and technical specifications
- Convenience. The comfort of the helicopter charter depends solely on the preferences of the passengers and the purpose of the flight
- Maneuverability. For takeoff and landing, the helicopter does not need a runway, and it can fly just a few meters from the ground. Landing is possible on any permitted place
- Safety and reliability. We offer safe VIP transportation at the highest levels of comfort and quality. All vehicles are certified and regularly undergo technical inspections. The crew has medical examinations on a regular basis. Each route is pre-worked out by the dispatcher, and then agreed with the passengers



## Yacht Reservation

For our clients who are in love with the ocean, FronteraSky offers an unforgettable experience of sea voyage - sailing or motor yachts accompanied by a skipper to explore the islands, picturesque bays, traditional fishing villages, sandy beaches, archaeological sites and the most beautiful fishing and diving across the globe.

The level of service on the yachts is bespoke and surpasses the service in the most luxurious hotels in the world. The multilingual crew is selected to accommodate all possible requests of our clients and features the most competent captains and chefs with numerous culinary awards to satisfy even your most sophisticated needs. Luxury yachts can be delivered to the shores of any country in the world and sail from any port of origin. The route will be exclusively designed according to your wishes.

VIP motor yachts are equipped with the latest advanced technology to guarantee the safety of the voyage: GPS, radar, echosounder, satellite communications, and Internet connection. The yachts are disinfected via the air-conditioning system 24 hours a day!

The guests may enjoy the private cinemas and executive coffee lounge rooms on board the vessels. There are fitness centers onboard to charge our clients with vivacity and energy for the whole day, jacuzzi, spacious pools with sea and fresh water, saunas with steam rooms, and spacious areas on the deck to relax after dinner in the company of the family and best friends.

In order to proceed with a yacht reservation, request a quote from our FronteraSky yacht charter consultant. Our dedicated team is eager to book your unforgettable voyage 24/7



## Exclusive Vehicle Reservation

FronteraSky White Glove Service experts provide instant access to sport and premium car rental worldwide. Our global network features the most sophisticated sport vehicles, elegant city cars, and legendary retro cars of unique configurations and inimitable colors. You can book an executive vehicle with a private chauffeur or sit behind the wheel yourself, start the engine and enjoy driving a luxury car relying on your own skills.

FronteraSky charter consultants have a true passion for what they do and they really love making our customers happy. After all, providing exclusive vehicles to our passengers is our favorite job, driven by the passion of our VIP clients to enjoy elegant executive cars such as Audi, Aston Martin, Bentley, Ferrari, Mercedes, Porsche, Rolls Royce and everything in between. We perceive a premium car not as a means of transportation, but as a bundle of emotions, additional comfort, and an integral part of a rapidly changing world. Therefore, the

FronteraSky White Glove Service Program team approaches your inquiries with the right attitude and with global expertise and access. We are ready to tailor your journey by providing a unique option of matching the vehicle with a particular atmosphere, season, climate, or the vibes of the city.

Your safety is our most important concern. The control over the technical and sanitary-hygienic condition of the vehicles is one of the distinctive features and fundamental ideas that guide our team.

To use our exclusive car reservation service, contact one of our representatives or leave a request at our website. The consultants of our White Glove Service Program will promptly proceed with the inquiry, and on the day of your arrival, the selected car will be waiting for you at the appointed place!



# Butler and Shopping Assistant Services

The service of the shopping assistant is in demand today more than ever. The FronteraSky team is happy to offer the services of certified shopping assistants and butlers according to your personal requests, as part of FronteraSky's White Glove Service Program.

Clients who wish to create a wardrobe in accordance with the latest trends at their destination can book a personal shopping assistant by contacting FronteraSky White Glove Service consultants.

## Service list

1. Personal assistance
2. Advice on creating an image for a special occasion, assistance in purchasing a specific set of branded outfits and full shopping assistance
3. Shopping support. Accompanying shopping with assistance in fitting, selecting suitable wardrobe items and creating sets from purchased items. The shopping route and budget policy of the selected outlet is agreed with the client. The client is accompanied by a chauffeur and close protection professionals (by request)
4. Shopping assistance with a visit to the brand outlet facilities and premium brand shopping malls
5. Shopping private charter tour with a trip to another city or another country
6. Consultation on the proper care of things
7. Themed shopping tours: the history of the famous brands, visits to boutiques and factories

## Butler

Butlers are becoming more and more popular in high luxury travel. The duties of the butler include welcoming and accommodating guests, and also managing other service personnel, as well as solving all possible requests that guests might have at their destination.

## Main duties of butler

- Organization, planning and full management of private jet reservation, yacht, luggage, chauffeur service, all aspects of the trip, including time management
- Collection and organization of all personnel traveling with the family or the solo traveler
- Meeting and placing guests in the house, fulfilling all kinds of errands for family guests
- On-site restaurant reservations, personal family shopping, VAT refund control for purchases
- Interaction with the crew of the yacht and management of processes that will ensure the comfort and safety of the journey of the yacht owner and guests. Organization of events on board and ashore
- Selection of personal trainers, clinics for the guest and family
- Organization of hunting, fishing, etc.

**\*\*The services of a personal butler are available on request in case of roundtrip booking with FronteraSky and six days advance notice.**



## White Glove Paw Program

For many pet owners, animals become family members. Therefore, many VIP passengers of private aviation do not want to part from them, even during the flight. FronteraSky provides the passenger with the opportunity to take their pet on board.

### Benefits of choosing a private jet charter for flying with a pet

Traveling by airplane requires ensuring the safety of not only people, but also their pets. However, the strict rules of commercial flights make the journey with your little friend quite stressful. Very often, animals are transported in extreme conditions - cramped cages in the luggage compartment with limited air conditioning and heating systems which can affect the mental and physical health of your pet. Flying on private jets can assure the highest standards of pet transportation. The pet is kept close to the owner, in a comfortable, stress-free environment, and can be fed and hugged at any time. At the same time, the pet does not have to interfere with other passengers, because only family and friends are present on your private charter flight.

### Pet regulations

It is necessary to pre-approve the transportation of some dogs that belong to the group of so called dangerous breeds: Pit Bulls, Rottweilers, Huskies, Bullmastiffs, Dobermans, etc. For such breeds, a permit is issued with the proviso that the pet will be placed in a cage or a special ventilated container during the flight. Pets that are pregnant, recently gave birth, or unfortunately experience the critical stage of a terminal illness, are prohibited from being transported on FronteraSky private charter flights.

A very important factor is how your pet tolerates higher altitudes. The most of brachycephalic animals (Persian cats, pugs, Pekingese, etc.) experience problems with the respiratory

system due to the specific bone structure of the muzzle, even inside pressurized aircraft. If your cat or dog is of a similar breed, be sure to check with your veterinarian before flying. When booking a private business jet, please provide FronteraSky charter consultants as much information about your pet as possible: species, breed, sex, age, weight, external features. Taking into account this data, our dedicated team will be able to increase the comfort of the private charter flight for your little traveler.

### Dogs flying with FronteraSky

If a large or medium breed dog is taken on board, the muzzle, collar and leash is preferred. In case if your dog is experiencing it's first exclusive flight the seat belt control and additional care are provided.

### Cats flying with FronteraSky

Some cats might experience moderate stress due to the changing environment, so their behavior can be even more unpredictable than canines. Be sure to keep the container close to you so that the pet feels your presence and can calm down.

### Exotic Pets on Private Jet

Birds, rabbits, small rodents, are recommended to be transported in special cages. Exotic species such as snakes, lizards, insects, big cats, etc. are subject to the special requirements of the country you are traveling to. Feel free to contact the consultant of White Glove Paw Program and we will be happy to assist you and your pet at any step of your comfortable journey.

**\*\*Pets traveling with FronteraSky White Glove Platinum Program are eligible for Paw Platinum pet mileage membership. The membership card is exclusively designed with the favorite photo of your pet and its unique paw print pattern.**



# FronteraSky

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